



## Constraints faced by user in the use of ICT tools like "KMS"

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### ARTICLE INFO :

**Received** : 26.08.2014  
**Accepted** : 24.05.2015

### KEY WORDS :

Kisan Mobile Sandesh, Constraint, Suggestion

### HOW TO CITE THIS ARTICLE :

Agrawal, Sonam and Khare, N.K. (2015). Constraints faced by user in the use of ICT tools like "KMS". *Adv. Res. J. Soc. Sci.*, 6 (1) : 91-93.

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### ABSTRACT

This study was conducted during 2012-13 in the Jabalpur district of M.P. to find out constraint use in KMS and their suggestion. A total of 117 respondents were selected randomly for the study. Results showed that, Majority of KMS beneficiaries face the problems related to network of cell phone (72.6%) followed by problem related to content of message (59.8%), non-availability of KMS related literature (50.4%), problem related to language (40.1%), lack of information and technical guidance from extension functionaries (31.6%), untimely delivery of message (28.2%) and lack of extension activities (21.3%). Suggestion found that the number of messages per week should be 5 and in Hindi language and the number of words should be 185. This research paper shows the constraint and their suggestions in flow of information exchange and enhance knowledge achievement in Agricultural information dissemination.